

## <u>Director of Data Management</u> Division of Chief Information Office

The Office of the State Superintendent of Education (OSSE) is focused on sustaining, accelerating, and deepening the progress being made for the District's 90,000+ students. OSSE serves as the District's liaison to the US Department of Education and works closely with the District's 470+ early childhood facilities, 250+ schools, 60+ local education agencies (including DCPS and charter organizations), and community based organizations.

OSSE's Division of Systems Technology (ST) is charged with providing the full range of IT support for internal users (network, telephone, computer hardware and software, and data management services) as well as external users (applications and analysis for the City, Schools, Students, and educational stakeholders), needed to drive outcomes for students and system improvements at all levels.

Currently, we are looking for a Director of Data Management (Supervisory IT Specialist) to provide agency level policy and program management for the Office of Data Management, in the Division of Systems Technology. Reporting to the Deputy Chief Information Officer, the role will lead data engineering, management, and modernization including the coordination of both internal and external program and client resources; determine, monitor, and review costs and schedules, and ensure the implementation of assigned reform projects by the data team are on time and within budget. Additionally, the Director will plan, coordinate, and supervise all activities related to the design, development, and implementation of OSSE's data stores and repositories as well as storage methodologies

The Director will drive the execution of the Divisions vision and strategy by providing strong leadership and subject matter expertise, advancing a data-driven culture both inside the agency as well as with external stakeholders, and identifying and seizing upon the connections across and within this portfolio to maximize outcomes for students.

## **Specific functions of the Director of Data Management include:**

- Creating and enforcing policies for effective data management, formulating techniques for quality data collection to ensure adequacy, accuracy, and legitimacy of data, and devising efficient and secure procedures for data management and storage with attention to all technical aspects.
- The Director will need to ensure data policies and business practices support the
  agency's legal and policy direction and will set the vision and direction for Office of
  Data Management, including the development, implementation, and reporting goals
  and priorities and driving strategic prioritization and optimization of projects and
  processes.

• They will partner with the Division of Data, Assessments, and Research (DAR) to support implementation of OSSE's strategic plan pillar to "Create and Share Actionable Data" – supporting this work through system-driven data collections, ensuring data integrity and security, maintaining key relationships with external technology stakeholders such as the District's Office of the Chief Data Officer, and ensuring OSSE is keeping abreast of all new federal, state and local requirements.

## **Key qualifications for the role include:**

- Experience must be IT related; the experience may be demonstrated by paid or unpaid experience and/or completion of specific, intensive training (for example, IT certification), as appropriate.
- Specialized experience is experience that has equipped the applicant with the competencies/knowledge, skills, and abilities to successfully perform the duties of the position and is typically in or related to the work of the position to be filled. Such experience is typically gained in the IT field or through the performance of work where the primary concern is IT. Examples of specialized experience could include but not be limited to: expert understanding of data stores and data management, IT project management and usage, experience with Linux configuration, SQL databases, Perl and Python, and facilitation skills delivering highly complex technical data to audiences of with various technical or no technical background
- Specialized Data Experience: ability to evaluate and express the role that data plays in the decision-making process and the importance of critical "information" capabilities in the "information and technology" (IT) domain. Expertise with federal, state, and local data policies (e.g. Open Data) is preferred.

## For all positions individuals must have IT-related experience demonstrating each of the five competencies listed:

- Customer Service Works with clients and customers (that is, any individuals who
  use or receive the services or products that your work unit produces, including the
  general public, individuals who work in the agency, other agencies, or organizations
  outside the Government) to assess their needs, provide information or assistance,
  resolve their problems, or satisfy their expectations; knows about available
  products and services; is committed to providing quality products and services.
- Oral Communication Expresses information (for example, ideas or facts) to individuals or groups effectively, taking into account the audience and nature of the information (for example, technical, sensitive, controversial); makes clear and convincing oral presentations; listens to others, attends to nonverbal cues, and responds appropriately.
- Problem Solving Identifies problems; determines accuracy and relevance of information; uses sound judgment to generate and evaluate alternatives, and to make recommendations.

Interested applicants should register for the <u>OSSE Virtual Hiring Fair</u>. Full Link = <u>https://osse.dc.gov/page/hiring-fair-osse</u>.